

### How much will it cost?

You can become a member for a small annual registration fee, as at November 2010 this fee is £15.00 per year.

You will be issued with a membership card which contains your membership number which is required when you make a booking. A nominal fee to cover the drivers expenses is payable each time you use the service, this payment is made direct to the driver.

### Charges to the [a] Harrold Surgery [b] South/North Wing Hospital Bedford.

VILLAGE	a	b
HARROLD	£5.00	£12.00
CARLTON	£5.00	£10.00
ODELL	£5.00	£10.00
LAVENDON	£6.00	£10.00
PAVENHAM	£6.00	£10.00
FELMERSHAM	£6.00	£10.00
RADWELL	£6.00	£10.00
SHARNBROOK	£6.00	£10.00
COLD BRAYFIELD	£6.00	£10.00
TURVEY	£7.00	£10.00
STEVINGTON	£7.00	£10.00
OAKLEY	£7.00	£10.00
BOZEAT	£7.00	£15.00

You will be expected to pay any Parking Charges required. Charges are calculated in accordance with HMRC Voluntary Drivers Allowance.

### Can I reclaim the charges?

If you are attending a NHS Hospital for Treatment and receive certain benefits Income Support or Pension Credit it may be possible. Please enquire at the Hospital.

### Do I need to book in advance?

Yes, in order to use the service you need to book three days in advance. Bookings must be made by calling the Office and not directly with the driver.

Bookings are taken between 09.30am to 12.30pm daily. To book call

**01933-271250**

Please have your membership number available and don't forget to also book your journey home. If for any reason you are unable to travel please cancel your booking to avoid Drivers travelling or you will be charged for the wasted trip, and be unable to travel again until the fee has been paid up.

# HARROLD VOLUNTARY CAR SERVICE

operated by:

**M M TRAVEL**  
**[NORTHANTS] LTD**

**Isebrook Cottage**

**Finedon Road**

**WELLINGBOROUGH**

**Northants NN8 4BW**

Company Number 7539567

**TELEPHONE: 01933 271250**

**E-mail:**

**mmtnorthants@yahoo.co.uk**

## **What is the Volunteer Medical Car Service?**

The Volunteer Car Service provides transport to medical appointments for elderly, disabled and socially excluded individuals who are unable to use public transport. The drivers are volunteers who use their own cars and give their time. The charges cover only their expenses. The drivers will collect you from home and take you to your appointment. Normally they will wait for you however if your appointment is likely to last more than 2 hours they may go home and return to collect you later. If this occurs additional costs may apply. All Drivers have undergone CRB clearance, and will have MMTRAVEL [NORTHANTS] LTD identity badges.

## **Who can use the service?**

The service is available to patients of the Harrold Surgery who are unable or have difficulty using public transport, to access medical services. This may be as a result of age, disability or individuals suffering from mobility problems, as well as people in Social Exclusion. Members will need to be able to get in

and out of the Drivers vehicle, and be able to wear a standard seatbelt. When carrying small children booster must be provided. No violent or abusive behaviour will be tolerated, and in such cases the journey will be curtailed immediately and the member being removed from the service.

We are unable to carry wheelchairs.

## **Where can I go?**

The service will provide you with transport to:

- Hospital appointments
- Hospital admissions
- Hospital visiting
- Health centres and surgeries
- Dentists
- Opticians
- Podiatry
- Any other medical related appointment.

The service can be used not only for local appointments but for journeys further afield such as Leicester, Birmingham, Oxford, Cambridge and London.

It may be possible to offer Members other Social Trips, please contact MMTRAVEL [NORTHANTS] LTD for

further details. These trips would be charged at the HMRC Allowance of 0.40p/mile.

Please note these trips would be at the Directors discretion. A small fee will be charged by MMTRAVEL [NORTHANTS] LTD for arranging these excursions

## **When does it operate?**

We endeavour to assist whenever you have an appointment but please remember the drivers are volunteers and we can have difficulty in the evenings and at weekends

## **How can I become a member?**

You will need to complete a Registration form, available from the Surgery. If you are unable to call in person we will be please to forward the registration form to you.